

Looking for a convenient way to
report your outage?

HUNTSVILLE UTILITIES
ELECTRICITY • NATURAL GAS • WATER



**Efficient
& Reliable**

INTRODUCING OUR NEW

“OUTAGE REPORTING BY TEXT” SERVICE



Reporting Your Outage Is More Efficient Than Ever!

If you have texting service on your cell phone, you can report an outage.

The **steps to register** for the Outage Texting Service are easy:

1. Make sure your cell phone number is on your account information.
2. Click and complete the sign-up from our **“Register for Outage Text Service”** link at **Contact Us** on our website (www.hsvutil.org/contact-us/).
3. Then send a text to **“55050”**.



TEXT “OUTAGE HOME” TO 55050

A tutorial is available at www.hsvutil.org/contact-us/.

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