

# HUNTSVILLE UTILITIES — CUSTOMER SERVICE FEES

## Effective October 1, 2009

➤ Account Set-up/Transfer/Temp to Perm .....	<b>\$60.00</b>
Accelerated.....	<b>\$80.00</b>
Second Trip/Additional .....	<b>\$60.00</b>
After 6:00 p.m. weekends, holidays additional .....	<b>\$100.00</b>
➤ Reconnect Paid Delinquent Account.....	<b>\$80.00</b>
After 6 p.m., weekends and holidays .....	<b>\$100.00</b>
➤ Cut/Final.....	<b>\$140.00</b>
After Hours Cut/Final.....	<b>\$160.00</b>
➤ Trip Fee .....	<b>\$35.00</b>
Field Collect Fee.....	<b>\$55.00</b>
Field Collect and Reconnect (Only until 3 p.m.).....	<b>\$115.00</b>
➤ Reconnect Paid Delinquent Account at Pole/Weatherhead.....	<b>\$150.00</b>
Field Collect and Reconnect (Only until 3 p.m.).....	<b>\$170.00</b>
Reconnect Cut on Pole/Weatherhead (10:00 p.m. Friday – 6:00 a.m. Monday), weekends & holidays .....	<b>\$170.00</b>
➤ Returned Check .....	<b>\$35.00</b>
➤ Disconnection Recall .....	<b>\$35.00</b>
<i>(Disconnection in field on date payment received or payment arrangements made)</i>	
➤ Accelerated <u>Overhead</u> Electric Service .....	<b>\$205.00</b>
➤ Accelerated <u>Underground</u> Electric Service .....	<b>\$225.00</b>
➤ Accelerated Electric Service Tap .....	<b>\$150.00</b>
➤ Disconnect/Reconnect/Operate Cut-off for Customer .....	<b>\$80.00</b>
<i>(Trouble or Convenience)</i>	
10:00 p.m. Friday – 6:00 a.m. Monday), weekends & holidays .....	<b>\$100.00</b>
➤ Service Out ( <i>Customer Problem, Minimum Charge plus Materials</i> )....	<b>\$80.00</b>
(10:00 p.m. Friday – 6:00 a.m. Monday), weekends & holidays .....	<b>\$100.00</b>
➤ Meter Test (At Customer’s Request)	ELECTRIC..... <b>\$100.00</b>
	GAS..... <b>\$60.00</b>
	WATER..... <b>\$50.00</b>
➤ Reread Meter (At Customer’s Request or Due to Accessibility) .....	<b>\$45.00</b>
➤ Pilot Lighting on Active Service .....	<b>\$50.00</b>
After 11 p.m., weekends and holidays .....	<b>\$75.00</b>
➤ Thermocouple Replacement (Includes Pilot Lighting) .....	<b>\$60.00</b>
After 11 p.m., weekends and holidays .....	<b>\$80.00</b>
➤ Install secondary Lightning Protector .....	<b>\$75.00</b>
➤ Standard Residential Security Deposit .....	<b>\$300.00</b>
<i>(Good letter of credit &amp; co-signer option to remain available)</i>	
➤ Retention of Standard Residential Security Deposit .....	<b>3 years</b>
<i>(Each account to remain secured by \$100)</i>	